

# **Appendix N: SANDAG Federal Congestion Management Process**

**Final**  
*December 2021*



# Appendix N: SANDAG Federal Congestion Management Process

## Introduction

Federal Highway Administration (FHWA) 23 CFR §450.322 requires that each transportation management area (TMA) address congestion management through a process involving an analysis of multimodal metropolitan-wide strategies. These are to be cooperatively developed to foster safety and integrated management of new and existing transportation facilities that are eligible for federal funding. The requirements specifically state that “in TMAs designated as nonattainment for ozone or carbon monoxide, the congestion management process shall provide an appropriate analysis of reasonable (including multimodal) travel demand reduction and operational management strategies for the corridor in which a project that will result in a significant increase in capacity for single-occupancy vehicles (SOVs) is proposed to be advanced with federal funds.” Additionally, the guidelines state that “federal funds may not be programmed for any project that will result in a significant increase in the carrying capacity for SOVs (i.e., a new general-purpose highway on a new location or adding general-purpose lanes, with the exception of safety improvements or the elimination of bottlenecks), unless the project is addressed through a congestion management process meeting the requirements of this section.”

The San Diego Association of Governments (SANDAG) is the designated TMA for the San Diego region. San Diego Forward: The 2021 Regional Plan (2021 Regional Plan) meets the requirements of 23 CFR §450.322 by incorporating the following federal congestion management process (CMP) key points: (1) performance monitoring and measurement of the regional transportation system; (2) multimodal alternatives and non-SOV analysis; (3) the provision of congestion management tools; and (4) integration with the Regional Transportation Improvement Program (RTIP) process. The 2021 Regional Plan serves as the San Diego region’s Regional Transportation Plan (RTP).

The 2021 RTIP, adopted by the SANDAG Board of Directors on February 26, 2021, was reviewed following the CMP procedures detailed in this appendix. The 2021 RTIP did not contain any new projects that required additional multimodal analysis due to increasing SOV capacity on the CMP network.

## Background

California State Proposition 111, passed by voters in 1990, established a requirement that urbanized areas must prepare and regularly update a Congestion Management Program (State CMP). The requirements within the State CMP were developed to monitor the performance of the transportation system, develop programs to address near-term and long-term congestion, and better integrate transportation and land use planning. SANDAG provided regular updates for the State CMP from 1991 through 2008. In October 2009, the San Diego region elected to be exempt from the State CMP. SANDAG continues to follow federal CMP regulations, which consist of a performance monitoring program and required analysis for projects that increase the carrying capacity of SOVs.

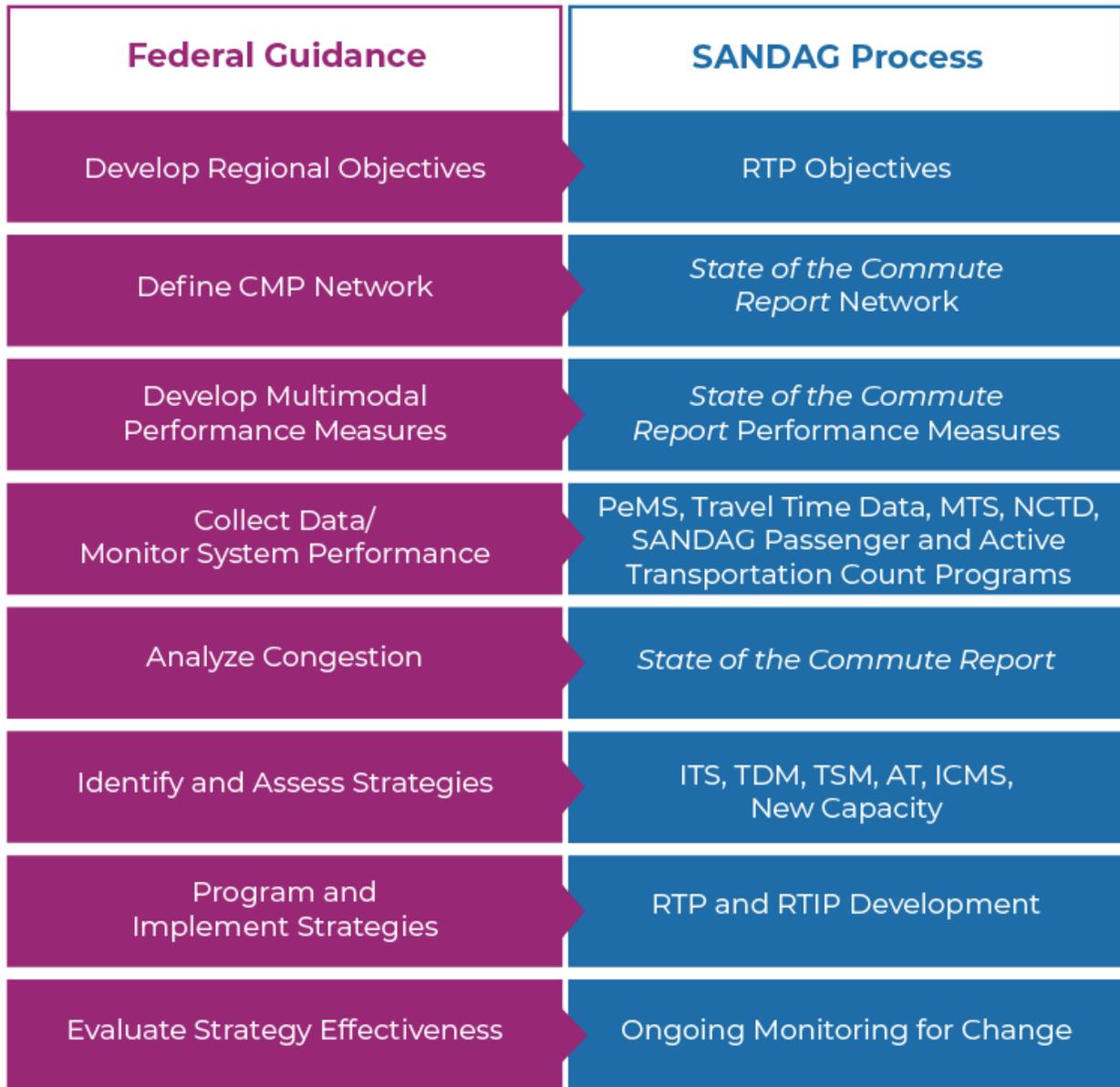
## Congestion Management Process Elements

The CMP is cyclical; successive elements inform previous elements in an iterative process. The CMP is reviewed with each update of the Regional Plan for improvements in efficiency, data sources, and strategies. The CMP<sup>1</sup> includes the following elements: regional objectives, multimodal transportation network, performance measures, data collection, analysis of congestion, strategy identification, strategy implementation, and evaluation. Figure N.1 illustrates these elements paired with corresponding SANDAG processes. The following section describes each SANDAG process within the context of the CMP.

---

<sup>1</sup> Based upon the [FHWA Congestion Management Process Guidebook](#) (2011).

Figure N.1: Congestion Management Process Elements – Federal Guidance/  
SANDAG Process



### *SANDAG Process Abbreviations Listed in Figure N.1*

**RTP:** Regional Transportation Plan

**CMP:** Congestion Management Process

**PeMS:** Performance Measurement System

**MTS:** San Diego Metropolitan Transit System (transit operator)

**NCTD:** North County Transit District (transit operator)

**ITS:** Intelligent Transportation System

**TDM:** Transportation Demand Management

**TSM:** Transportation System Management

**AT:** Active Transportation

**ICMS:** Integrated Corridor Management Study

**RTIP:** Regional Transportation Improvement Program

### *Develop Regional Objectives*

SANDAG updates the Regional Plan every four years, and the SANDAG Board of Directors discusses the Regional Plan's vision, goals, objectives, and challenges (introduced in Chapter 1).

Given the challenges, anticipated growth, and opportunities that technology can provide to transform our region, the 2021 Regional Plan is guided by a Vision and three primary goals:

**Vision:** A fast, fair, and clean transportation system and a resilient region

**Goals:** The efficient movement of people and goods  
Access to affordable, reliable, and safe mobility options  
Healthier air and reduced greenhouse gas emissions

### *Define the Congestion Management Process Network*

The CMP requires a multimodal transportation network that is developed regionally to monitor and analyze performance. The CMP multimodal network of freeways, highways, railways, and select bus routes, illustrated in Figure N.2, was updated with the 2019 Federal RTP and continues in this form for the 2021 Regional Plan. This network was developed with input from Caltrans, the County of San Diego, and the 18 cities in the SANDAG planning area.

The freeway and highway corridors are instrumented with equipment that monitors system performance. Caltrans operates this equipment within its Performance Measurement System (PeMS). This system enables SANDAG to monitor and analyze observed data. More than half of the region's vehicle miles traveled are carried by this network of freeways and highway corridors. All railways and select bus routes that are on or closely parallel to highway corridors are also included. Bus routes include *Rapid Routes* 215, 225, and 235, and *Rapid Express* 280.

Figure N.2: Congestion Management Process Network



### *Develop Multimodal Performance Measures*

The CMP network matches the SANDAG State of the Commute (SOC) network. The SOC is a monitoring program that monitors the performance of the transportation network and provides information on freeway, transit, and local roadway use and performance data collected annually. The SOC includes multimodal performance measures that use observed data to monitor the system's performance over time. These measures were developed with input from Caltrans, local jurisdictions, and transit operators. As new data become available, they are evaluated for new performance measures across this network. Current performance measures that are being monitored include:

- Average Travel Time
- Screenline Average Annual Daily Traffic
- Average Weekday Transit Ridership (screenline, select routes)
- Transit Passengers per Revenue Mile (select routes)
- Active Transportation Counts

### *Collect Data/Monitor System Performance*

Data collected to support the SANDAG CMP include PeMS, transit operations, SANDAG count programs, and travel time data. Routine review of performance measures on the CMP network allows SANDAG to determine if there has been a reduction of service. Early stages of the SOC reporting program compile these datasets and organize them for comparison over time. This enables high-level system monitoring.

### *Analyze Congestion*

SOC reporting presents an in-depth analysis of congestion for the CMP network in addition to larger trends that impact travel demand. The SOC includes economic and demographic data, and it provides context for changes to the San Diego region relative to peer cities across the nation. Detailed reports are generated biennially or as needed. These reports help inform the region's planning and programming processes.

The SOC analysis includes the CMP multimodal performance measures. Each major roadway corridor is evaluated by morning and afternoon peak-period delay, as well as travel time reliability over successive years. Transit is analyzed by load factor and passengers per revenue mile, among other metrics. The regional analysis includes a summary of significant changes in performance, operations, and investments.

The [2020 State of the Commute Report](#) reviews ten years of data to establish regionwide trends in freeway travel, delay, and transit ridership on multiple modes. These and other transportation performance metrics are presented in the context of population, employment, and economic activity growth values. Past SOC reports are available on the [SANDAG State of the Commute webpage](#).

### *Identify and Assess Strategies*

Facilities within the CMP network are guided by comprehensive multimodal corridor plans. These plans help identify strategies appropriate for the corridor. This process begins with understanding the characteristics and performance of the corridor and surrounding network. Land use and future growth are also considered when identifying appropriate strategies. SANDAG has developed a suite of strategies to possibly include in each corridor plan.

Strategies for addressing congestion can focus on transportation system development, transportation system management (TSM), or transportation demand management (TDM) strategies. Improvements that focus on transportation system development are those that focus on improving access, providing priority treatments, or providing dedicated lanes that support and increase the use of multimodal travel options. TSM improvements aim to use the existing or future transportation system more efficiently. TDM reduces congestion by decreasing SOV trips and shifting trips to other modes or off-peak travel periods.

SANDAG has identified several proposed strategies that address congestion that include transportation system development, TSM, and TDM that are foundational to the 5 Big Moves (see Chapter 2 for more details on the 5 Big Moves). These strategies focus on leveraging existing and emerging technologies to optimize system management and operations for the multimodal transportation system while also considering advancements in transportation services to improve TDM services. Historically, the implementation of these strategies was carried out independently and only addressed project-specific needs; rarely were these systems or services designed and operated to meet the needs of multimodal networks and travelers, and rarely were they integrated to make the entire transportation system work optimally.

SANDAG's undertaking of the 5 Big Moves directly addresses the implementation of these strategies as an integrated and multimodal transportation system that offers improved access to transportation alternatives for meeting the need for all transportation users to help address congestion, improve system performance, and increase safety. Together, proposed strategies under the 5 Big Moves will result in a transportation system that is greater than the sum of its parts. Each strategy will tackle an aspect of the total system, but the success of each will rely on the success of the others.

At the heart of the proposed 5 Big Moves congestion management strategies is the implementation of the Next Operating System (Next OS). Next OS will knit together the region's numerous transportation management systems and will enable Complete Corridors, Transit Leap, Mobility Hubs, and Flexible Fleets to work seamlessly and optimize the transportation system for all users. Next OS will be the digital network that analyzes data in real time from the region's physical networks, making them all work better—more integrated, more efficient, and most of all, more responsive to help address congestion.

A menu of proposed strategies that will be considered under the 5 Big Moves is detailed below. This list is not meant to be exhaustive. These strategies are regularly reviewed for updates and improvements.

### *Transportation System Development Strategies*

- Advance traffic signal systems and equipment to provide for advance operations during typical commuting periods; provide priority access for transit services and first responders, and priority treatment to commuters during times of emergency evacuations
- Communications infrastructure to provide fast and reliable access to transportation services, improve and address digital equity, and improve regional communications redundancy
- Curb management to dynamically manage and accommodate different users throughout the day
- Public charging facilities for electric vehicles and hydrogen-fueled vehicles
- Active lane management systems that will improve the convenience, efficiency, and travel speeds for high-occupancy vehicles including transit services
- Transit services that will improve transit in more areas and offer new service types designed to attract new riders to transit
- Transit customer experience to make transit easier, safer, and more enjoyable to use; enhancements can include increased station amenities and low-floor vehicles to improve accessibility
- Active transportation infrastructure such as bike and pedestrian facilities, secure and convenient micromobility parking options, and implementation of the adopted Regional Bike Plan
- Safe Routes to School plans and strategies, including the San Diego Regional Safe Routes to School Strategic Plan<sup>2</sup>
- Electronic payment services including Compass Card, FasTrak® Open Road Tolling, and smart parking systems
- Next OS app providing an integrated platform to plan, book, and pay for a variety of travel options
- Transit infrastructure electrification/regional charger program
- Smart parking solutions at Transit Leap stations and along Complete Corridors

---

<sup>2</sup> In 2012, the SANDAG Transportation Committee accepted the San Diego Regional Safe Routes to School Strategic Plan to support local communities in establishing new Safe Routes to School programs as well as sustaining and enhancing existing efforts. Regional efforts to implement this strategy are funded as part of the Active Transportation Program.

### *Transportation System Management Strategies*

- Traveler information programs aim to increase awareness and the information available on travel choice and impact so that travelers can actively participate in reducing both network demand and personal trip impact. The program delivers systems and education outreach campaigns to raise awareness of the direct relationship that route choice, personal driving habits, and trip timing have on fuel consumption, vehicle operating expenses, and vehicle emissions.
- Smart arterial management focuses on managing arterial roadways (major streets) to reduce delays, resulting in quicker trips and lower vehicle emissions. Improvements to arterial detection and signal interconnect will provide the ability to create a traffic signal system that is dynamic and coordinated throughout the region. Improving the flow of traffic on arterial roadways is among the most cost-effective TSM strategies for reducing stop-and-go traffic, cutting overall travel times, and lowering fuel consumption and pollution.
- Freeway management is responsible for deploying systems that improve the operational efficiency of freeway control infrastructure; enabling freeway managers to have greater control over vehicle operating speeds; and facilitating the freeway managers' ability to communicate the impact of events, incidents, and congestion to the traveling public. It also provides freeway managers with greater operational visibility of conditions on and off network. Some of the systems included in this program include traffic detection technologies, closed-circuit television cameras, ramp meters, electronic message signs, and the Advanced Transportation Management System, which provides central monitoring and sign control for managing incidents.
- Active Traffic and Demand Management (ATDM) builds on Integrated Corridor Management to dynamically monitor, control, and influence travel demand, traffic demand, and traffic flow of key corridors. ATDM facilitates the use of transportation alternatives through various approaches, including dynamic ridesharing, dynamic speed limits, dynamically priced parking, and predictive traveler information to improve overall highway efficiency.
- The Regional Border Management System serves as the transportation management tool that will manage crossborder traffic and will include border-specific congestion management strategies, including congestion pricing, an approach to lane management, and traveler information strategies.
- Transit management refers to bus and light rail and includes a regional scheduling system, a regional transit management system, positive train control, and centralized train control.

### *Transportation Demand Management Strategies*

- iCommute is the regional TDM program. iCommute coordinates services that increase the number of commuters who carpool, vanpool, take transit, bike, walk, and telework. This includes the SANDAG Vanpool Program, carpool incentive program, employer outreach program, support for teleworking, bike encouragement and education programs, and regional campaigns like Rideshare Week and Bike Month.
- Mobility Hubs are communities with a high concentration of people, destinations, and travel choices. They offer on-demand travel options and supporting infrastructure to enhance connections to high-quality Transit Leap services while helping people make short trips around the community on Flexible Fleets. Mobility Hubs can span one, two, or a few miles based on community characteristics and are uniquely designed to fulfill a variety of travel needs while strengthening a sense of place.
- Flexible Fleets are shared, on-demand transportation services that provide convenient and personalized travel options. While they build on the popularity of services such as rideshare, bikeshare, and scootershare, fleets can also include neighborhood shuttles and delivery services. These fleets provide services for all types of trips, 24/7, which can reduce the need to own a car.

SANDAG supports these strategies with planning resources for local agencies, developers, and mobility operators. The 2019 Mobility Management Toolbox and 2019 San Diego and Western Riverside Interregional Park & Ride Strategy are two planning products supporting these strategies.<sup>3</sup> SANDAG also plays a role in subsidizing and advising on a wide variety of Mobility Hub and Flexible Fleet pilots.

### *Program and Implementation Strategies*

Corridor managers and planning and programming staff review traffic performance data to identify corridors with reduced performance. Strategies to improve the condition must be context-sensitive and fit the corridor's needs. The menu of CMP strategies offers a variety of approaches, and additional strategies are reviewed as requested. Once a strategy is selected, it is programmed through the RTIP. The RTIP is a multi-billion-dollar, five-year program of major highway, transit, arterial, and nonmotorized projects funded by federal and state taxes, *TransNet* local sales tax, and other local and private funding.

The RTIP serves as a prioritized program designed to implement the region's overall strategy for providing mobility and for improving the efficiency and safety of the transportation system while reducing transportation-related air pollution. This supports efforts to attain federal and state air quality standards for the region. SANDAG supports implementation strategies through a variety of programs and tools. These same programs and tools can be used to help select strategies. A list of implementation strategies is included in Appendix B: Implementation Actions, which also establishes the actions' statuses as near-term or continuing.

---

<sup>3</sup> More SANDAG TDM and TSM planning products can be found at [iCommuteSD.com/LocalGov](https://iCommuteSD.com/LocalGov).

### *Evaluate Strategy Effectiveness*

Evaluation of strategy effectiveness relies on locally observed data as well as larger professional studies. Where possible, SANDAG reviews observed data prior to and after the implementation of congestion-reduction strategies. The transition to the instrumented PeMS highway network—and continued collaboration with transit operators—will greatly improve this evaluation process. Professional studies are used to evaluate strategies that are more difficult to isolate. This is often the case with small-scale projects and highly complex projects.

## **Multimodal Alternatives and Non-Single-Occupancy Vehicle Analysis**

In addition to the CMP elements, TMAs that include a nonattainment or maintenance area for air quality are required to conduct additional analysis for projects that add SOV capacity. The SOV Capacity Analysis is limited to projects that add general-purpose lanes on the CMP network that are not addressing an identified safety or bottleneck concern. Projects subject to this analysis are required to demonstrate that appropriate, non-capacity-increasing strategies were evaluated. If this evaluation finds that the strategies do not meet the needs for additional capacity in the corridor, then the project can proceed with adding SOV capacity. This analysis is a requirement to program a capital phase of the project.

SANDAG has implemented CMP checks in its programming process. Project sponsors enter data in an online data portal, [ProjectTrak](#), to request inclusion in the RTIP. Projects that use federal funds and are capacity increasing are flagged for further review. Figure N.3 shows the process for identifying projects that require SOV analysis.

Corridor plans, following the Caltrans Corridor Planning Process Guide and environmental review documentation, have been identified as appropriate SOV Capacity Analysis for the proposed CMP. These documents are uploaded to ProjectTrak for SANDAG review and archival. Projects that advance through this process are to incorporate, per federal regulation, all reasonable TDM and operational strategies into the project.

Figure N.3: Single-Occupancy Vehicle Analysis Process

